

## **EAST RENFREWSHIRE ACCESS PANEL**

# **ACCESS GUIDE AUDIT FORM** - abridged



**PREMISES:** R. S. McColl Post Office (Early To Late)

**ADDRESS:** 34 Eaglesham Road, Sheddens, Clarkston, G76 7DJ

**TELEPHONE NUMBER:** 0141-644-5069

**1. PARKING:**

On street parking but no dedicated disabled parking bays in the area, and parking on the pavement is unavoidable although illegal. Leaving means reversing into a busy road, and there is no dropped kerbs for wheelchair users. Distance to entrance depends on where parking can be found.

**2. ACCESSIBILITY: EXTERNAL:**

Tarmac pavement but a severe incline no matter where parking is found. There are no steps nor ramp and certainly no form of handrail. Entrance is through single, manual, heavy doors, but really very limited wheelchair access even though no steps. A black mark on the Post Office who appear not to have understood the new DDA act now in place.

**3. ACCESSIBILITY: INTERNAL:**

The interior floor is linoleum and there is only one floor, so no need for a ramp or lift. There is no provision for sensory impairment and no mention of guide dogs welcome. The service cannot be brought to the customer although the staff are quite helpful. To be blunt, it is not accessible for wheelchair users or ambulant disabled, but it's down to the Post Office to abide by the rules of the Disability Rights Commission.

**DATE OF AUDIT:** September 2005